ANNUAL REPORT

FY 2071/072

Report of Fiscal Year 2071/072 (July 2014 to June 2015)

Contact Address:
Voice of Children, SanepaLalitpur Nepal
GPO Box No: 8975, EPC 1936, Kathmandu Nepal
Phone No: 01 5548018, 5549619, 5546390, 4259283, 2210267
E-mail: info@voiceofchildren.org.np, Web: www.voiceofchildren.org.np
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Children attending NFE class at Preparation Center.

Photo: Suraj Shakya
With pleasure I present to you the Annual Report of FY 2071/072. This Annual Report provides a snapshot of the results achieved by Voice of Children and the impact of its interventions on improving the lives of street children and vulnerable families. Voice of Children has been effectively working for the benefit of street children, vulnerable families and sexually abused children since its inception fourteen years ago.

Finally, Voice of Children’s hard work has been paid off. It gives me immense pleasure to share that VOC has been awarded the prestigious Stars Impact Award for 2014 in the Protection category from the Asia Pacific region. The award was presented by President Bill Clinton, the 42nd President of United States of America.

I would like to heartily congratulate the Director for his excellent leadership and vigorous efforts and the board members for their support to meet the organization’s objectives, goals and hence bring positive changes in peoples’ lives.

I would also like to thank our many partners from the Government, development community, civil society, local communities, donors and the children for their cooperation and support.

We remain committed to support and ensure that the street children and vulnerable families living in the community benefit from our services. We are improving the way we plan, design, monitor and implement, ensuring that we deliver results effectively and efficiently.

Finally, our accomplishments would not have been possible without the hard work of our staff. We acknowledge and appreciate their dedication and commitment.

PuranShakya
President

Warm Greetings!

With pride, I can say we are growing. Our works with the street children and vulnerable families in the community are leaving an impact, and our reach is increasing. We are adapting to a rapidly changing society: we are expanding our work and strategies to match the changes we see in the community.

Looking back at FY 2071/072, I can say that I am proud of our works and achievements and hope to achieve so much more. I would also like to share that VOC’s work has been recognized by the Stars Foundation, UK. VOC was able to receive the prestigious Stars Impact Award in the Protection category from the Asia Pacific Region for its tireless work for providing safe, happy and healthy environment for vulnerable children. This is indeed, a huge motivation for us and has added more responsibility on our shoulders and to move further ahead with more passion and dedication.

I am glad to see that VOC has completed fourteen years of its existence and has been growing not only in terms of an organization, but more importantly its ability to leave an impact- as the organization having the best approach, the Ladder approach and a comprehensive package for the street children.

The devastating earthquake of 25th April 2015 traumatized Nepal with 8,000 lives lost and millions of worth of damages. Fortunately no severe damages occurred at VOC’s centres and the children.

Lastly, I would like to thank our partners and allies, sponsors, donors, staffs and volunteers for their tireless and dedicated support during and after the earthquake, without their support it would not have been possible to stand where we are today.

Krishna K. Thapa
Director
ABOUT US
Voice of Children (VOC) is a non-government organization established in 2000 AD, it has been working for 14 years with children living/working in the street focusing to rescue, rehabilitate then reintegrate them into their families & communities by improving their life skills & capacity for their sustainable development. VOC also works with the families living in urban poor areas to empower and develop their capacity in order to prevent their children coming in the streets. It also raises awareness on child sexual abuse and offers legal, social and psychological support to sexually abused children & their families.

VISION: VOC envisions a society where every child is respected and has equal rights.

MISSION: VOC stands and advocates for street and sexually abused children to offer them opportunities to develop their full potential for social integration in a caring and protective environment.

VALUES
Participation of children: To ensure that children's views are heard and valued while taking decisions on issues that affects them.

Family is most important for all children: To promote family environment to the children for holistic development by strengthen the capacity of the families for their sustainability.

Open to new ideas and innovation: To encourage critical reflection on involved course of action, as well as innovation of new concepts, strategies and methodologies to achieve our mission and objectives

Commitment to foster solidarity in the community: Our commitment to the most vulnerable communities is based on strengthening their capacities and opportunities as agents of human change. We work towards achieving social, ethnic and gender equality by tackling the causes of poverty and social inequality.

OBJECTIVES
- To contribute to enhance the capacity of vulnerable families and communities to provide holistic care and protection to children and keep them away from the street.
- To contribute to provide protection to the children living/working in the street and help them to leave the street life.
- To contribute to build capacities of the children to analyze their situation and plan for future in a sustainable way.
- To contribute for sustainable reintegration of children living/working in the street into their family or in to the community.
- To contribute to reduce child sexual abuse incidences and promote child rights in Nepal.
Voice of Children: A Glance Back

Since its inception nearly fifteen years ago, VOC's expertise in the field of street children and child sexual abuse has given us great heights among organizations working in the same sector. VOC's higher successful reintegration rates reflect that the path it has chosen is the right one, in terms of strategy and methodology. VOC's comprehensive package along with its unique methodology and approach makes it distinct and is the reason behind its successful reintegration rate of street children and immense effort to reduce the child sexual abuse incidents in Nepal.

The stairway (ladder) methodology VOC incorporates with its strategy has provisions of gradually transforming a street child into a normal life of child through its various steps. Under this methodology, the street child is encouraged to become a regular at Welcome Center where the transformation takes place through counseling and awareness activities. After which, the child is referred to Preparation Center. After spending some time in PC, the child is then prepared for reintegration and economic development programs helps children and families for their sustainability.

Till this period, VOC has served 10,122 vulnerable families and families of reintegrated children in the community through economic development program (vocational training & job placement/entrepreneurship) and awareness & sensitization program that aims to prevent their children from coming to street. It has served 1,384 street children where 682 children have been successfully reintegrated into their families and communities. A total of 442 youths received vocational training and out of them 384 got opportunities in job placement/entrepreneurship.

Apart from this, VOC has also created several milestones relating to the cases of child sexual abuse. It works constantly to raise awareness on child sexual abuse. Till date, 64,830 children have been made aware directly about child rights, child protection & sexual abuse through child development activities and school orientations. It has trained and sensitized 4,936 stakeholders including journalists, police, teachers, hoteliers, social workers etc. on these issues. Apart from raising awareness, VOC has also been able to rescue 264 victims of child sexual abuse. At the same, millions of people have been made aware on the issue through its television serials HamriShivani and Bhumika, and a radio program Sarathi. On top of that, VOC is preparing to leave an impact on millions of people on sensitive issues like CSA through movie 'Chhayan', which has been produced by VOC.

VOC is honored by Advisory Commission on Human Rights of French Republic with HUMAN RIGHT AWARD - 2009 for the support and protection of street children in Nepal. The French Republic's Human Rights Prize, “Liberty, Equality, Fraternity” was created in 1988 and awarded for individual and collective actions from any part of the world for works undertaken either in France or any other country.

Likewise, VOC is awarded by 2012 STARS IMPACT AWARDS, Small Award by Star Foundation UK for the protection of children living in street. STARS Foundation was founded in 2001 by Al Dabbagh Group to seek out and invest in outstanding local organisations that are transforming the lives of children globally.

VOC is awarded with the 2014 STARS IMPACT AWARDS as an Asia-Pacific winner in Protection category. The award was granted by Stars Foundation in a grand ceremony at Kensington Palace, U.K. on 13th December 2014. The 2014 Stars Impact Award was granted for tireless work to provide safe, happy and healthy environments for vulnerable children. The awards recognize and reward outstanding local organizations improving the lives of children in the countries.
Methodology

Ladder Approach: VOC uses the Ladder approach, a step-wise modal of reintegrating and self-sustaining the disadvantaged children. It takes into account the needs of the children providing opportunities to develop gradually and prepares them for future by providing basic needs, socialization, education, family visits, psycho-social counseling, life-skills training and economic development through vocational training skills and job placements.

Referent Social Worker Mechanism: VOC employs Referent Social Worker’s (SW) mechanism, wherein 1 SW is in-charge of certain number of children/families. He/she develops a strong bond with the children/families of their group, understands and assists them to solve their problems and creates opportunities for them as per children’s desire.

Individual follow up: Each child and family is following through individual by making their plan by themselves with assistance of train and skilful social worker.

Referral Mechanism to Service Provider: VOC coordinates with government, non-government and private sectors service providers to refer the families & children for specific services they need in the areas such as; health, education, legal, vocational trainings, social welfare, psychosocial issues etc. Service providers are identified based on the needs of the vulnerable families. Once identified, the project objectives are introduced and referral mechanism is established.

Networking & Collaboration: VOC believes in working through networks and coalitions. We collaborate with various government authorities and likeminded organizations to work for our cause. We collaborate with various service providers and refer the marginalized families/children to the respective organization for better utilization of existing resources and cost effectiveness.
Organizational Chart

Executive Members

Voice of Children is governed with its own constitution and has its Executive Committee. The below is the list of members of the Executive Committee which are elected for three years (Election date is 2nd November 2013). The new members of the Executive Committee for the year 2013-2016 as follows:

<table>
<thead>
<tr>
<th>Name of Member</th>
<th>Designation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Purna Shakya</td>
<td>President</td>
</tr>
<tr>
<td>Deepak K. Khatri</td>
<td>Secretary</td>
</tr>
<tr>
<td>Gopal Prasad Dulal</td>
<td>Treasurer</td>
</tr>
<tr>
<td>Sanumaiya Chaulagain</td>
<td>Member</td>
</tr>
<tr>
<td>Shubhadra Basnet</td>
<td>Member</td>
</tr>
<tr>
<td>Manju Basnet</td>
<td>Member</td>
</tr>
<tr>
<td>Manu Gajurel</td>
<td>Member</td>
</tr>
</tbody>
</table>
Staff Members

Male Employee = 18
Female Employee = 37
Total Full Time Employee = 55
VOC Honored by International Award

VOC received 2014 Stars Impact Award in Protection from Asia-Pacific Winners category. The award is granted for tireless work to provide safe, happy and healthy environments for vulnerable children. Director of VOC, Mr. Krishna Thapa received the award from Bill Clinton, 42nd President of the United States, in a grand ceremony at Kensington Palace, U.K. on 13th December 2014.

The Stars Impact Awards recognize and reward outstanding local organizations improving the lives of children in the countries. The award was categorized in four different themes such as; Health, Education, Protection and WASH from Africa-Middle East, Asia-Pacific and Latin America-Caribbean. VOC received US$120,000 as an Asia-Pacific Winner in Protection category where in the same category, 2014 Nobel Prize winner Bachpan Bachao Andolan from India received runner up award. For the Star Impact Award, there were 500 applicants of 65 countries from the world. Among 136 applicants of 13 countries from Asia-Pacific region, the organization was selected for the winner of 2014 Stars Impact Award.

Stars Foundation invests in organizations and ideas that transform the lives of disadvantaged children and their communities globally. It is an independent charity founded in 2001 by Al-Dabbagh Group which is based in London. It seeks to champion and amplify the efforts of those working on the front line in the fight against poverty and child mortality.

VOC bagged this award as it campaigns to protect street and abused children especially young boys in an environment where legal protection is difficult to secure and where abuse and exploitation often occur in designated shelters and safe spaces. It empowers street children and facilitates reintegration with their families through economic and psychosocial support. It has Drop-in, Preparation and Social centres through which street children can access support and take part in activities such as arts, crafts, team sports and exercise classes. Through VOC, children who live and work on the street are able to access schooling and vocational training in skills such as plumbing and mechanics. VOC also involves key stakeholders such as child rights officers, government officials, teachers and journalists to raise awareness and minimize incidences of child sexual abuse in the country.
TOTAL NUMBERS OF BENEFICIARIES IN THIS YEAR: 17,532

A. TOTAL CHILDREN BENEFICIARIES: 12,105

- Children living/working in the street served by different units under Street Children Program including Eastern Region program: 1,244*

- Children received services through different activities: 10,855

- Number of sexually abused children supported by PACSA: 6 \((CRP=4, ERP=2)\)

*Number is cumulative as a same child receives service from different units for their stepwise development process.
B. TOTAL FAMILY BENEFICIARIES: 3,623

- Families received services from Family Development Program (FDP)-CRP: 2,184
- Followed up families of reintegrated children from Reintegration Program-CRP: 798
- Family beneficiaries from Economic Development Program (EDP)-CRP: 273

Families received services from Family Development Program (FDP)-ERP: 197
- Followed up families of reintegrated children from Reintegration Program-ERP: 77
- Family beneficiaries from Economic Development Program (EDP)-ERP: 94

Saving Group: 128
- Vocational Training: 85
- Job Placement/Entrepreneurship: 60

Children & Family Beneficiaries by different Programs/Projects

<table>
<thead>
<tr>
<th>Program</th>
<th>Children</th>
<th>Families</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prevention (Child Development/Family Development Program)</td>
<td>2,786</td>
<td>2,184</td>
</tr>
<tr>
<td>Outreach</td>
<td>236</td>
<td>-</td>
</tr>
<tr>
<td>Welcome Centre (WC)</td>
<td>223</td>
<td>-</td>
</tr>
<tr>
<td>Preparation Centre (PC)</td>
<td>104</td>
<td>-</td>
</tr>
<tr>
<td>Reintegration Program (Follow-up &amp; Reintegration)</td>
<td>184</td>
<td>253</td>
</tr>
<tr>
<td>Reintegration Program (Orientation/awareness activities)</td>
<td>488</td>
<td>545</td>
</tr>
<tr>
<td>EDP-Vocational Training (VT)</td>
<td>66</td>
<td>85</td>
</tr>
<tr>
<td>EDP-Job Placement (JP)/Entrepreneur</td>
<td>80</td>
<td>60</td>
</tr>
<tr>
<td>EDP-Saving Group</td>
<td>128</td>
<td>-</td>
</tr>
<tr>
<td>Program Against Child Sexual Abuse (PACSA)</td>
<td>2,584</td>
<td>-</td>
</tr>
</tbody>
</table>

Total beneficiaries from Central Region Program (CRP): 6,751 3,255

<table>
<thead>
<tr>
<th>Program</th>
<th>CRP</th>
<th>ERP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Prevention (Child Development/Family Development Program)</td>
<td>766</td>
<td>197</td>
</tr>
<tr>
<td>Prevention (Support for school drop-out children)</td>
<td>119</td>
<td>4</td>
</tr>
<tr>
<td>Outreach</td>
<td>165</td>
<td>-</td>
</tr>
<tr>
<td>Welcome Centre (WC)</td>
<td>60</td>
<td>-</td>
</tr>
<tr>
<td>Preparation Centre (PC)</td>
<td>56</td>
<td>-</td>
</tr>
<tr>
<td>Reintegration Program</td>
<td>70</td>
<td>77</td>
</tr>
<tr>
<td>EDP-Vocational Training (VT)</td>
<td>47</td>
<td>-</td>
</tr>
<tr>
<td>EDP-Job Placement (JP)/Entrepreneur</td>
<td>47</td>
<td>-</td>
</tr>
<tr>
<td>Program Against Child Sexual Abuse (PACSA)</td>
<td>4,118</td>
<td>-</td>
</tr>
</tbody>
</table>

Total beneficiaries from Eastern Region Program (ERP): 5,354 368

Total Children & Families Beneficiaries (CRP & ERP): 12,105 3,623
C. TOTAL STAKEHOLDER BENEFICIARIES: 1,804

- Teachers: 794; 44%
- Police: 53; 3%
- Health Assistant: 100; 6%
- BSW Student: 91; 5%
- Mothers Group: 213; 12%
- Health Volunteer: 150; 8%
- Child Club: 380; 21%
- Journalist: 23; 1%

ERP = 619
CRP = 1185
**Major Activities of this Year**

**VOC’s initiation for Earthquake Relief**

Since the devastating earthquake occurred on 25th April 2015, VOC in coordination with Central Child Welfare Board (CCWB), District Child Welfare Board (DCWB), Municipalities, and local organizations/clubs has made effort to contribute for the resilience of earthquake affected children and families. Till 30th June, VOC has served 9,850 children and families under earthquake relief activities. The relief activities were:

- Distribution of:
  - Food (Rice, Daal/Pulse, Salt, Oil, Formula Milk, Nutritious Flour etc.)
  - Water Purifier (Piyush, purification tabs)
  - Medicines (ORS, Metro, Cetamol, De-cold, cough syrup)
  - Tents/Tarpaulins
  - Hygiene Kits (Masks, Phenyl, Mosquito coil, Soap, Sanitary Pads etc.)
  - Clothes/Blankets
- Orientations on Child Sexual Abuse issue in temporary shelters established by the Government inside Kathmandu valley.
- Child Friendly Activities to 1404 children.
- Trauma counseling orientation to 517 school teachers.
- Training to all VOC staff members on Psychosocial Counseling.

**Festival Celebrations**

Children celebrated various festivals namely 'Janai Purnima', 'RakshyaBandhan', 'Dashain', 'Tihar' at the Preparation Centre and Welcome Centre. The children had various kinds of foods which are prepared especially during these festivals. The social workers explained the children about these festivals and the reasons for celebrating them. The children got to know about their culture and tradition through these events. Similarly, more than 150 children from different program units and all the staffs participated in picnic program on the occasion of Dashain festival. Every year, VOC is organizing picnic program on the day of ‘Gatasthapana’ to exchange greetings on the festival and to develop a strong relationship between the staffs and children, and among each others. All participated children were happy to receive gift hampers through lucky draw.

**Day Celebrations**

Children from Preparation Center participated in National children’s Day program organized by Central Children Welfare Committee on 14th September 2014. The slogan for this year was ‘Let’s listen to children. Let’s eliminate child abuse’.
On 13th September 2014 and on 12th April 2015, VOC organized Children Talent Show program to mark the National Children's Day and 5th International Street Children Day respectively. Children from Welcome Center, Preparation Center, Family Development Program and Reintegration program along with other children from street participated in both events. Children showed their talent through performances like dance, songs, poems and dramas based on child rights issues. On National Children Day, SLC passed children beneficiaries from VOC were felicitated with the Certificate of Appreciation. The children who have secured notable positions in extra-curricular activities from each unit received prizes.

The main objective of organizing such programs is to provide an open platform to the children to show their talent and motivate them to leave the street life. Likewise, International Child Abuse Day was celebrated on 19th November 2014 at PC. 31 children from PC and 11 from WC participated in a quiz contest organised at PC. The children also made colourful palm prints on a banner as a sign to fight against child abuse.

**Press Release & Premiere Show of the movie 'Chhayan'**

A movie 'Chhayan', a production of VOC and based on child sexual abuse issue, unveiled its first look of the poster and trailer on 25th February 2015 at Union House, Anamnagar. Similarly, the movie was premiered on 31st March 2015 in auditorium of Big Movies, City Center. The event was successfully conducted with 300 guest audiences in which most of them provided positive feedback on the content of the movie. The movie is produced in support of ECPAT Luxembourg.

**Children Participation in International Workshop**

This year, four children (two in each program) with Program Coordinator participated in international workshop at New Delhi organized by Butterflies, India on 18th May and 27th October 2014. The workshops were on Child Health Cooperative (CHC) and Child Development Khazana (CDK) respectively. The first workshop was more focused on the child health cooperatives and on the capacity building of the Child Health Educators (CHEs). The senior doctor from AIMS Hospital provided first aid training to the participants. On the other hand, second workshop was more focused on the Child Development Khazana (CDK). 24 different organizations from 8 different countries were participated in this workshop.
Programs & Seminars Conducted

Social Audit: As social audit is a new and growing area of audit in Nepal, VOC organized the second Social Audit Program on 4th December 2014 in SAP Falcha, Babarmahal. The purpose of social audit is to maintain accountability and transparency among beneficiaries, key stakeholders and government authorities. It also supports to increase the accountability and to internalize the issues among the stakeholders.

Dissemination Seminar: VOC organized Dissemination Seminar at Local Development Training Academy (LDTA), Jawalakhel on 23rd December 2014. The objective of the program was to share the ideas on Family Development Program and get feedback from like-minded organization to make the program more successful in coming days.

Annual Seminar: Similarly, Annual Seminar of 2014 conducted on 30th and 31st December at Phewa Wildlife Resort, Sauraha. A team of 45 members including board members participated in the seminar. During the seminar, each program unit presented the assessment of the year 2014 and planning for the year 2015.

Stars Award Gratitude Program: VOC organized a program at Himalaya Hotel, Kupondole on 4th Feb. 2015 to express gratitude to supporters, partners & well-wishers for its achievement of 2014 Stars Impact Award. The award was granted by Stars Foundation in a grand ceremony at Kensington Palace, U.K. on 13th December 2014. The Stars Impact Awards recognize and reward outstanding local organizations improving the lives of children in the countries with the highest rates of under-five mortality. The objective of this program was to acknowledge all VOC’s supporters & partners for their continuous support and coordination.

Organizational Development Status Workshop: VOC conducted a workshop to self assess the status of the organization in 3rd December 2014 which was facilitated by Mr. Gokarna Pd. Joshi. The objective of the workshop was to analyze the organization development status, to support for preparing a plan to address the issues raised in workshop and to know the status of governance and management system. This workshop overviewed the capacity of organization in nine different areas which is important for the success of the organization. In the workshop, there was a participation of staffs from different program units. The workshop was helpful to understand the capacity of organization and to know it’s weakness for further improvements.
**Football Tournament**

Reintegration Program organized VOC Internal Football tournament on 14th March 2015 in Lubhu, Lalitpur. Altogether 6 teams participated in the tournament where teams were formed from WC, PC, FDP and Reintegration units. This event helped children to know about team work and maintain discipline in order to achieve a goal. They also got an opportunity to know each other and interact among them. The team of Preparation Centre won the tournament and Welcome Center received runner-up prize.

**Drama Exhibition**

A drama "Nai" (meaning "No") performed by children exhibited in various parts of Kathmandu valley such as Kankeshwori, Patan Durbar Square, Jawalakhel, Satdobato and Mahalaxmi School Lubhu on September 2014. The drama based on the issue of child sexual abuse prevention was directed by Tanka Chaulagain and facilitated by members from PACSA.

**Psychosocial Support**

In order to provide psychosocial support to children and help minimize the earthquake trauma, various trainings and workshops were conducted. 32 individual counseling sessions and 5 group counseling sessions were conducted for the beneficiary children and their family. Likewise, 3 Teachers' trainings on Trauma were conducted at Saraswoti Niketan School on 5th June and Shanti Nikunj School at Kankeshwori on 19th June and in coordination with the District Education Office, Lalitpur at Mahalaxmi School, Lubhu on 12th May. 2 Psychosocial First Aid (PFA) trainings were held for the Child Club members and Social workers of Rehabilitation Program at the Preparation Centre, Lubhu on 30th May. Apart from this, 2 Psychosocial Education sessions were conducted in coordination with District Development Committee, Lalitpur and Children & Women Safe Campaign Nepal at Gyanodaya Lower Secondary School, Chaugarey and Shree Gupteshwor H.S School, Nallu on 24th and 25th June respectively.

**Capacity Building Training**

VOC Eastern Region Program organized a training to the family group to build-up their capacity on Family Group, Saving and Income Generation Activities on September 2014. 30 Women were participated in the training from Namuna and Adarsha Family Group. The families were very happy to get the chance for the participation in the training and sharing their ideas among all the participants.
VOC Programs:
Voice of children has two major program; Street Children Program and Program Against Child Sexual Abuse with several related project for the support of children living or working in the street, sexually abused children and vulnerable children.

STREET CHILDREN PROGRAM

VOC has developed comprehensive program for prevention and protection of children living or working on the street. It has introduced a ladder methodology through which it contributes to strengthen children development in every step and empower them towards sustainability to ensure their growth in family environment. The major objective of this program is to contribute to provide protection to the children living/working in the street and motivate them to leave the street life by building their capacities for sustainable reintegration into their family or in to the community. The other purpose is to contribute to enhance the capacity of vulnerable children and families to provide holistic care and protection to children and keep them away from the street. Under street children program there are four projects running which are Prevention, Rescue, Rehabilitation and Reintegration project.

Prevention
This project focus on marginalized families and children living in urban low-rented or slum area to assists them in capacity building and economic development through make able to use of available opportunities and refer to various service providers as per their needs. This project has 2 components; "Family Development Program" and "Child Development Program".

Activities under this project
- Help marginalized family through house-to-house visit and social centers.
- Support families in sectors like health, education, on legal & psychosocial guidance and economic development.
- Networking with service providers to create referral networks for empowering the families.
- Promotion of child rights & protection through awareness and recreational activities.
- Promote child participation through child clubs and child cooperatives.

Family Development Program (FDP):
Family Development Program is designed to build capacities of poor and vulnerable families living in slums and low rented areas. Such families are followed up by social workers through home visits and provide information on health, education, psychosocial and legal issues. Social centers are established in these areas to provide counseling and referral services on various aspects of their daily life and help them to improve their living conditions. One of the main aim of serving in these areas is to prevent children come to the street as most of the street children are found to be from poor and vulnerable families. It focuses to improve their living condition through psychosocial counseling and referral to other existing services as per their needs.
Achievements of this year

- 2184 families served by FDP.
  - 350 families were benefited through home visit this year
  - 258 family were served through the social center
  - 557 families attended group discussions and were made aware about improving various aspects of their daily life.
  - 1019 families were benefit from community based activities (Health Camp, Training, orientation)
- 108 organizations followed up and networking with 38 new organizations.
- 266 families became autonomous this year.

Child Development Program:

This project aims to protect vulnerable children from any kind of abuses and to prevent them from coming into the street by involving them in different program activities at Social Center. It promotes child rights and protects children through awareness and recreational activities. It encourages children for their participation through child clubs and child cooperatives.

Achievements of this year

- 2786 children received services from FDP.
  - 1697 children served and tie up with family who were at risk to leave family.
  - 1089 children aware about child protection, sexual abuse and about their rights.

Rescue

This project aims to encourage children living/working in the street to leave the street life and adopt the services offered by VOC. It motivates them by spreading awareness on the risk of street life through street visit from social workers. There are two components; Outreach and Welcome Center.

Activities under this project

- Organize awareness activities in streets about child rights & child protection.
- Spread awareness about risk of streets life and motivate them to leave street life.
- Provide information about Welcome Center and available services for them.
- Listen to children and fulfill their immediate needs such as food, shelter, clothes, first aid etc.
- Provide psychosocial care, health check-ups, non-formal education, life skill trainings and recreational activities.
- Encourage children to leave street and adopt family life.
- Tracing their family and assist them for rehabilitation with the future plan.

Outreach (Street Work):

Social workers from the project conduct regular visits in the street to establish initial contacts with them. They also rescue children from immediate difficulties, try winning their trust, counseling them on risks of street life and help them to motivate to leave their street life.
Achievements of this year

- 236 different children served in the street during the year among them 43 children were new in the street.
- 65 children directly rescued by the street worker.
- 82 children motivated to Welcome Center by street work.
- 130 different awareness sessions were conducted in the street.

Welcome Centre (Drop-In Center):

This is a flexible and adoptable service center for children living/working in the street, which opens 24 hrs/365 days a year. The centre welcomes and listens seriously, and fulfil their immediate needs such as food, shelter, clothes, first aid etc. It also provides the services like psychosocial care, health check-ups, non-formal education, life skill trainings and recreational activities. Social workers involve them into different activities and encourage them to leave their street life and adopt family life. The center helps to trace their family and assist them for rehabilitation with the future plan.

Achievements of this year

- 223 different children visited in the Center for basic service, where 55 children were new.
- 51 children referred to Preparation Center for socialization process.
- 3 children directly reintegrated to family & 1 referred to other organizations.
- 262 awareness sessions were organized in different issue.
- 55 children visited their family.
- 149 children received first aid service in DIC and 53 referred to the hospital for full medical check-up.

Rehabilitation

This project focuses on preparing children for reintegration into their family/foster or community by ensuring their growth in family like environment with emphasizing their education and sustainability. Preparation Center under this program helps children to find their unique ability and supports them for their physical, mental and skill development.

Activities under this project

- Provide services like food, accommodation, clothes, health care, legal support, psychosocial counseling & therapy, formal & non-formal education etc.
- Support children in upgrading their education level and developing their skills.
- Future mapping through child participation.
- Arrange family visit program to establish good relationship with family and children.
- Prepare for sustainable reintegration with family/foster or community.
Preparation Center:

Children from Welcome Center are referred to Preparation Centre only after they show their interest to leave street life, at least one family visit and full medical checkup. This center focuses children in upgrading their education and future mapping through child participation. They are provided non-formal education following formal educational course book. Later, these children can enroll for formal education according to their ability. Children who do not enroll for formal education are provided vocational training and taught various life skills that are useful when they reintegrate into their family/foster or to their community. A child can stay in a preparation centre for 6 months to one and half year. This center arranges family visit program to establish good relationship with family & children for sustainable reintegration. The coordination between the Centre and Reintegration unit finally helps the child reintegrate into the family.

Achievements of this year

- 104 total children served by the Center including 65 new children (among 65 children, 51 were referred from WC and 14 children referred by DCWB).
- 57 children reintegrated to the family and community.
- 97 awareness sessions were conducted in different issues.
- 28 Vocational Training orientations organized.
- 27 Outdoor visits in different places.
- 227 NFE sessions organized for the 104 children.

Reintegration

This project works simultaneously with families as well as children for successful reintegration by enhancing the capacity of children and their families for their sustainability. In one side, it enhances the capacity of their families and on the other side works with children to prepare them for social and attitudinal skills. VOC believes that the families are important for the development of children. And this remains the main aim of this project. Once a child is reintegrated, the project supports the children in their education, vocational training or provide with partial scholarship and financial and technical assistance as per need until the assurance that child would not come back to street again.
Activities under this project

- Follow-up with families to establish strong relationship between children & their families.
- Empower families and enable them to care of their children after reintegration.
- Provide technical & financial support to the children & their families for self reliance.
- Provide nutritious food, accommodation and other basic needs to establish them in community.
- Support them for education, vocational training & job placement as per their plan.
- Encourage them to participate in social interaction and live in the community with dignified life.
- Provide orientation to needy children and potential families for foster care.
- Coordinate with Child Protection Committee to prepare children and families for foster care.
- Visit foster family to support and follow-up the children.
- Spread information regarding the importance of foster care and lobby with concerned stakeholders for formulating foster care policies in Nepal.

Family Reintegration:

As children understand the importance of family and show their interest to reunite with their family, they are reintegrated in their family. It also ensures that their families too are willing to welcome them. The social worker keeps on making family follow up to ensure the progress of the child and support to enhance the capacity of family for their sustainability.

Community Reintegration:

The children/youth above 16 years are reintegrated in community if there is no possibility to reintegrate them in family. They get supports for vocational training, formal or technical education, accommodation, job placement etc. to make them self-reliant.

Foster/KinshipFamily Care:

This is an alternative way to reintegrate children in kinship/other’s family who don’t have their own family and are not prepared to settle independently in the community. VOC has piloted an innovative foster care approach at community level, something very new in Nepal. Hence, it is working hard in coordination with local authority towards developing foster care law & environment in Nepal by assessing the children & family for the foster care; lobbying concerned stakeholders for formulating foster care policies in Nepal.

Achievements of this year

- 437 beneficiaries are benefited this year through Reintegration program.
  - 184 children are followed-up in family & community (60 new children reintegrated, where 57 children from PC and 3 children from WC).
  - 253 families of children (50 new families followed-up).
- 545 families & 488 children in the community made aware by organizing different preventive activities.
- 59 cases of children phased out after their sustainability.
ECONOMIC DEVELOPMENT PROGRAM

This aims to empower and enhance the capacity of families and children. The members of vulnerable families, former street children and sexually abused children who are above 16 years are the main target beneficiaries of this program. As vocational training is a fundamental part of this program, it helps to gain professional skills that led them to have access to job opportunities and develop a stable socio-economic life.

Vocational training team finds out the training centre to provide children and families their choice of training and suggest them as per it's future scope. Once they start the training, they are constantly monitored by the members of VT to ensure they are attending their training properly. After they are trained, the job placement unit under EDP supports to find out job. Children once they get placement in job are supported for the first three months, then provided with technical support and finally are phased out.

Activities under this program

- Provide vocational training and refer for the job placement.
- Provide orientation on micro-credit and savings.
- Networking and partnering with organizations working for micro-credit & entrepreneurship development.

Achievements of this year

- 83 new beneficiaries enrolled in Vocational Training and 151 total beneficiaries are followed up.
- 111 new beneficiaries have started to work and entrepreneur after completing the training and 140 beneficiaries are followed up.
- 60 new organizations networked and 94 follow-up networks have done.
- 128 members are involved in 4 family groups and 89 members are saving their money.

PSYCHOSOCIAL SUPPORT

It is the outer layer of VOC's programs however it is an integral part of the organization. This helps children, families and communities to improve their psychosocial wellbeing and motivate them to see the positive aspects of the life. Psychological support is provided to children living or working in the street, sexually abused children and vulnerable families as per the necessity and their condition.

Activities under this Unit

- Work in coordination with all the programs under VOC as a cross cutting activities.
- Conduct individual counseling and group counseling as per the need of the beneficiaries in the center and in the community.
- Organize Role Play & Sharing sessions and provide counseling trainings for Social Worker to enhance their capacity in psychosocial counseling.
Achievements of this year

- 89 individual counseling and 9 group counseling sessions were conducted.
- 6 role plays were conducted.
- 5 psycho educations; 2 on 'Post-partum Depression' and one each on 'Schizophrenia' 'Amnesia' and 'Adolescence Relationship Problem' were conducted.
- Organized Child Parent Relationship Therapy (CPRT), Career Counseling Skills, Art therapy and Psychological First Aid (PFA) for social workers.
- 32 child club members participated in Psychosocial First Aid (PFA) training.
- Behavior Modification training on class room setting was organized for 18 teachers of 5 different schools of Kankeshwori social center.
- 3 teachers training on trauma was organized where 170 teachers were benefitted.
- 2 Psycho-education on earthquake and trauma was conducted for children of Shree Gyanodaya Lower Secondary School of Chaugharey and Gupteshwor Higher Secondary School of Nalu. Total 250 children were benefitted.
PROJECT AGAINST CHILD SEXUAL ABUSE

This program runs campaigns and awareness session to sensitize children, their families and concerned authorities & stakeholders on child sexual abuse prevention. This program aims to protect children from sexual abuse and reduce such incidents in the future. Children are most vulnerable to abuse as they are not emotionally, physically and mentally developed and can fall into the traps of perpetrator in the absence of knowledge on child sexual abuse.

This program has three major areas of working which includes; awareness and advocacy, capacity building, and support abused children. The awareness and advocacy program raises awareness through media campaigns, group communication and interpersonal communication. It advocates for a cause to create pressure groups and to help punish the perpetrator.

The capacity building program conducts orientation on Child Sexual Abuse (CSA) to school/college students, teachers, doctors, police, hoteliers, government authorities etc. It organizes awareness activities on CSA, trainings/workshops/seminars to internal and external human resources. Through this program, it coordinates and network with like-minded organization to facilitating CSA surveys and research materials.

Support abused children program provides psychological counseling to the victim of sexual abuse and it assist the child to file a legal case against the perpetrator. It provides emergencies & humanitarian support to rescue sexually abused children.

Activities under this program

- Building capacity of children & youths by providing training and orientation on CSA through peer educator.
- Providing trainings & workshops on CSA to stakeholders (teachers, social workers, police, journalist, doctors, hoteliers, concerned authorities etc.).
- Make people aware on Child Sexual Abuse (CSA) and gaps in existing laws.
- Produce media content on CSA and run media campaigns for mass awareness.
- Initiate towards updating & improving policies & laws related on the issue and advancing practice for the implementation of existing laws.
- Undertake the research/documentation & dissemination of the information on CSA.
- Provide emergencies & humanitarian support to rescue sexually abused children.
- Provide psychosocial, legal & other essential support as per the need of children and their families.
Achievements of this year

- 2000 table calendar, 2000 Wall calendar, 600 T-Shirt, Poster 2000pcs, Sticker single side 2000 pcs, sticker both side 1000pcs, Flex 300 pcs, key ring 700pcs with having the message on CSA prevention published.
- 45 new Peer Educator trained and they conducted school orientation.
- 2,580 students informed on the CSA issues, 723 teachers, 49 BSW students, 150 health volunteers, 100 health assistant, 133 mothers and 30 police trained on prevention of CSA.
- 4 children were rescued and provided psychosocial counseling and legal support.
- Published CSA related information in Nepali News paper Nagarik Daily.
- CSA materials displayed on Teej Exhibition; around 5000 visitors visited the stall.
- Movie "Chhayan" premiered and more than 300 viewers watched the movie.
- VOC Calendar distributed in 75 districts for CDO, LDO and Area security chief by District Post office Lalitpur.

EASTERN REGION PROGRAM

VOC is running comprehensive program for the children living or working in the street, sexually abused children and vulnerable families in eastern region by establishing a regional office at Itahari in Sunsari district since January 2014. Through this program it has acquired an in-depth understanding of the living condition and other facets of horrifying lives of street children in that region. This program keeps street children as its main area of intervention, but equally focuses on family development programs to reduce the number of children coming to streets and to raise awareness on child sexual abuse to safeguard all children from sexual offenders.

Activities under this program

- Enhance the capacity of the marginalized families and children.
- Spread awareness among children at risk & encourage drop out children to go to school.
- Formation/strengthen of the local child clubs within the communities.
- Motivate children to leave street life and provide basic needs through Welcome Center.
- Provide non-formal education and psycho-social counseling.
- Prepare children and reintegrate them into their family or community.
- Enhance the capacity of marginalized families and vulnerable youths through economic development program (such as; family group formation, micro saving/credit, vocational training etc).
- Support sexually abused children and advocate against Child Sexual Abuse (CSA).
- Building capacity of children & youths by providing training and orientation on CSA through peer educator.
- Providing trainings & workshops on CSA to stakeholders (teachers, social workers, police, journalist, doctors, hoteliers, concerned authorities etc.).
Achievements of this year

- Coordination with stakeholder, DCWB, CCWB, Municipality, VDCs, Police station, Journalist, CCWB, 10 district's CRO, NGOs/INGOs.
- Conducted the MOU with DCWB Sunsari & Itahari Sub-metropolitan.
- 165 different children were counseled in the street (87 children were new).
- 60 children arrived in Welcome Center and received services (20 new children).
- 42 children directly reintegrated to family from the street.
- 56 total children served through PC including 40 new children.
- 70 children are benefited by Reintegration Program (63 new children reintegrated)
- 77 families of children followed up and oriented in the community.
- 47 families/youth are taking vocational training (7 beneficiaries started to work).
- 197 vulnerable families are united through Family Groups and among them 40 are receiving technical support and involved in entrepreneurship.
- 12 child clubs are formed, 380 child club members build their capacity on child protection & life skill.
- 239 stakeholders received training on Child Protection.
- 119 dropped out children received school support.
- 4,882 school students & community children are informed about child right & child sexual abuse orientation program.
COMMUNICATION & FUNDRAISING UNIT

VOC has a separate unit for communication & fundraising under the supervision of Admin/Finance coordinator and 2 staffs are working as a Senior Communication officer and a Fundraising officer. This unit is responsible for internal/external communication, documentation and fundraising.

Activities under this Unit

- Organize Management Committee Meeting every month, prepare minute and circulate to all unit head.
- Draft monthly, quarterly and annual report of Communication and Fundraising Unit.
- Compile Quarterly reports of all units.
- Prepare Annual Report and event report whenever required.
- Prepare Concept notes & Proposals whenever required.
- Develop content for external newsletter.
- Prepare e-newsletter and update in VOC website.
- Update/develop presentation documents.
- Update website and social media sites for visibility of the organization.
- Relay message received from a unit to the whole organization.
- Collect footages of programs & events whenever required.
- Strengthen and maintain collaboration within units.
- Organize FR meeting, prepare minute and circulate to all unit heads.
- Regularly update donor’s database and explorer for new potential donors.
- Conduct local fundraising event for the sustainability of the organization.
- Approach corporate houses with proposal for collaboration (cash/kind support).

Achievements of this year

- Prepared and uploaded 4 quarterly e-newsletters in VOC’s website and developed 4 external newsletters for Partage.
- Prepared Annual Report and 4 quarterly reports compiled and circulated to all units.
- Designed, updated & printed English and Nepali brochures of VOC and prepared earthquake bulletin.
- Prepared and circulated VOC's Global Operational Calendar.
- Updated information and database regularly in the donor’s database.
- Prepared 2 event reports (Social Audit Report 2013 & Stars Award Gratitude Program).
- Coordinated and collected donations in cash and in kind from various organizations and individuals from home and abroad for the support of earthquake affected children & families.
- VOC’s visibility increased in the social media and networks.
### Income & Expenditures Details

For the Period 1\textsuperscript{st} Shrawan 2071 to 31\textsuperscript{st} Ashad 2072 (17\textsuperscript{th} July 2014 to 16\textsuperscript{th} July 2015)

<table>
<thead>
<tr>
<th>Particulars</th>
<th>FY 2071/072</th>
<th>F/Y 2070/2071</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>INCOME</strong></td>
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<tr>
<td>Opening Balance of Operating Fund</td>
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<td>9,345,105</td>
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<tr>
<td>Receipt During the period :</td>
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<tr>
<td>Fund From EED</td>
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<td>Fund From PARTAGE</td>
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<td>Fund From ECPAT</td>
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<tr>
<td>Fund From CHILD RIGHT FUND</td>
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<td>4,493,550</td>
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<tr>
<td>Fund From EVERY CHILD</td>
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<tr>
<td>Fund From World Childhood Foundation</td>
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<td>4,426,965</td>
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<tr>
<td>Fund From International Child Care Trust</td>
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<tr>
<td>Fund From Leger Foundation</td>
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<tr>
<td>Fund From Butterflies</td>
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</tr>
<tr>
<td>Fund From Baal Dan</td>
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<tr>
<td>Internal Transfer of Fund</td>
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<td>5,204,314</td>
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<tr>
<td>Other Income</td>
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<td>1,914,085</td>
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<tr>
<td>Income From Interest</td>
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<tr>
<td>Income from Membership Fees</td>
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<tr>
<td>Income from - Scarp Sold</td>
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<td>-</td>
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<tr>
<td><strong>Total Income</strong></td>
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<td>61,650,107</td>
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<tr>
<td><strong>EXPENSES</strong></td>
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<tr>
<td>Program Expenses - Bisaune</td>
<td>11,466,071</td>
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<tr>
<td>Program Expenses - Reintegration</td>
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<tr>
<td>Program Expenses - Economic Development</td>
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<tr>
<td>Program Expenses - Family Development</td>
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<tr>
<td>Program Expenses - Earthquake Support</td>
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<tr>
<td>Program Expenses - Children Follow-up</td>
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<td>Program Expenses - Foster Family Project</td>
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<td>Program Expenses - PACSA</td>
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<tr>
<td>Expenses of Support (Functioning)</td>
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<td>Program Expenses - Eastern Region</td>
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<tr>
<td>Program Expenses - Break The Silence</td>
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<td>Reserve Fund (Transfer)</td>
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<tr>
<td>Procurement of Fixed Assets</td>
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<tr>
<td><strong>Total Expenses</strong></td>
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<td>38,311,376</td>
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<tr>
<td><strong>Surplus Fund Transferred to Operating Fund</strong></td>
<td>13,681,049</td>
<td>23,338,731</td>
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COMPARISON OF INCOME WITH THE LAST YEAR

<table>
<thead>
<tr>
<th>Program</th>
<th>2070/071</th>
<th>2071/072</th>
</tr>
</thead>
<tbody>
<tr>
<td>EED</td>
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<tr>
<td>PAPAGE</td>
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<tr>
<td>VOC-Uf</td>
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<tr>
<td>ESPAT</td>
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</tr>
<tr>
<td>CHILD RIGHT FUND</td>
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<td>10,000,000</td>
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<tr>
<td>EVERY CHILD</td>
<td>10,000,000</td>
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<tr>
<td>World Childhood Foundation</td>
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</tr>
<tr>
<td>International Child Care Trust</td>
<td>10,000,000</td>
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</tr>
<tr>
<td>Lager Foundation</td>
<td>10,000,000</td>
<td>10,000,000</td>
</tr>
<tr>
<td>Butterflies</td>
<td>10,000,000</td>
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<tr>
<td>Baal Dan</td>
<td>10,000,000</td>
<td>10,000,000</td>
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PROGRAM-WISE COMPARISON OF EXPENDITURE WITH THE LAST YEAR

<table>
<thead>
<tr>
<th>Program</th>
<th>2070/071</th>
<th>2071/072</th>
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<tbody>
<tr>
<td>Reintegration</td>
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<tr>
<td>Economic Development</td>
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<tr>
<td>Family Development</td>
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<tr>
<td>Earthquake Support</td>
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<tr>
<td>Children Followup</td>
<td>2,000,000</td>
<td>2,000,000</td>
</tr>
<tr>
<td>Foster Family Project</td>
<td>2,000,000</td>
<td>2,000,000</td>
</tr>
<tr>
<td>Expense of Support (Functioning)</td>
<td>2,000,000</td>
<td>2,000,000</td>
</tr>
<tr>
<td>Eastern Region</td>
<td>2,000,000</td>
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<tr>
<td>Break The Silence</td>
<td>2,000,000</td>
<td>2,000,000</td>
</tr>
<tr>
<td>Reserve Fund (Transfer)</td>
<td>2,000,000</td>
<td>2,000,000</td>
</tr>
<tr>
<td>Procurement of Fixed Assets</td>
<td>2,000,000</td>
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</tr>
</tbody>
</table>
CASE STUDY of an Earthquake Survivor

Sunil (name changed), 13, does not remember his father’s face as he was a toddler when his father passed away. His father used to work as a deep-well cleaner and lost his life while doing the hazardous job. His parents had an inter-cast marriage which was not easily accepted by their family and society since his mother was from the so-called ‘lower caste’ community. After his father’s death they had to go through very hard times since he was the sole breadwinner of the family. However, his mother managed to run the family by doing laborious work. She dreamt of giving her son good education and he was a good student studying in 4th standard. Lately, his mother was working as a cleaner in a guest house in Balaju, Gongabu. They were happily living in the rooms provided by the owner in the same building. On 25th April 2015 when the massive earthquake claimed to death thousands of lives and destroyed numbers of houses and buildings, Sunil was with his mother trapped inside the collapsed guest house building. After one hour of effort from the rescue team, he was rescued from the collapsed building with head injuries but unfortunately his mother was found dead. That dreadful day still roams around his eyes and he sometimes murmurs, “My mother might have been alive but they ran the bulldozer to clean the debris without confirming her death”.

The Kathmandu Metropolitan City referred Sunil to Voice of Children. He is now living in VOC’s Preparation Center at Lubhu and receiving psychosocial counseling and participating in other regular activities conducted at the center. Such activities have helped him to stay busy and gradually forget the dreadful incident. The Reintegration team has succeeded to trace out his close relatives; his grandfather who is living in Itahara of Morang district is in touch with the team. He has not met his grandfather since the last 11 years. In the meantime, the team is planning to go to family visit for assessing the family condition and to restore their relationship which will be helpful to go for reintegration process.
VOC Partners and Supporters

VOC thanks all Partners and Donors for their continued support and encouragement. VOC team would like to express gratitude and thank them for believing in our mission and standing right beside us.